

Contractual Service Agreements



Description

GE Aero Energy Contractual Service Agreements (CSA's) provide you, our customer, with the field service, labor, parts, and repairs necessary for equipment maintenance while protecting your investment and minimizing your costs. CSA programs can be structured to include unplanned maintenance events with guarantee incentives on reliability and availability. This drives improved efficiency and increased output of power plant assets, as well as providing for life cycle risk mitigation to increase project returns. With a GE Aero Energy CSA, you get firm priced repairs and maintenance... no surprises.

“Our Mission is to provide a world-class team dedicated to the continuous improvement and maintenance of our Customers’ assets.”

GE Aero Energy is also excited to be able to offer variations on our CSA products, specifically tailored to meet the unique characteristics of your operations. This includes products designed specifically for continuous duty and merchant plants or seasonal/peaking applications. CSA's can include some or all of the following features:

- Coverage for both GE and Non-GE (Pratt & Whitney, and Rolls Royce) equipment
- Comprehensive coverage for:
 - Engine only
 - Engine and package
 - Complete power plant
- Experienced Field Service technical guidance and support
- Dispatched through our Global Services Network
- Resident On-site personnel
- Scheduled or Planned Maintenance
- Corrective maintenance and unscheduled repairs using state of the art technology
- Engine inspections / hot section / major overhaul
- Package instrument calibration
- Supply of certified and/or upgraded OEM spare parts for all maintenance operations
- Optimization of spare parts inventory and spare part replenishment after the initial lay-in
- Special tooling
- Lease engine use

- Engine and Hot Section Exchanges
- Transportation and shipping costs
- Priority access to unique Conversions, Modifications and Upgrades which can significantly enhance your operations and reduce costs
- Flexible contract term paid monthly in dollars per operation hour or by a fixed fee
- Remote Monitoring & Diagnostics (RM&D)
- For scheduling on-condition maintenance without disrupting operations
- For trouble shooting problems
- For parameter trending and prediction of potential problems
- Training of your facility's staff

Proper maintenance, properly executed, will keep your units running smoother, for longer, as well as reduce downtime and repair time. With a GE Aero Energy CSA, you are putting your equipment in the hands of the people who know it best. You can distribute the cost of maintenance uniformly, from start-up through major overhaul.

GE Aero Energy CSA's provide a commitment to delivering the highest quality services available in the industry. Our service solutions are built on our unique OEM and depot experiences extended to field maintenance. When coupled with the extensive experience accumulated by our qualified global services work-force on most types of gas turbines and driven equipment,

GE Aero Energy is able to provide unchallenged maintenance solutions for both GE as well as other power generation equipment. GE Aero Energy CSA's are specifically designed with the goal of providing integrated, single source OEM responsibility from design to field maintenance. Our objective is to maximize customer benefits by minimizing equipment outages and maintenance costs while freeing the customer from all issues related to equipment maintenance including maintenance scheduling, spare parts inventory management, spare parts ordering and other activities of this nature.

If you would like more information on GE Aero Energy CSA's, or wish to learn more about our capabilities, please contact us.