




## Machinery Diagnostic Services – Stronger Than Ever

As the very first Bently Nevada machinery diagnostics engineer, I've seen many changes since I was hired in 1972. My role in those early days was to enable the transition from merely supplying vibration monitoring instrumentation for customers to actually using that instrumentation to diagnose machinery problems.

Quite honestly, we have succeeded far beyond our initial expectations. While we knew there was a demand for such services, we had no idea just how big this demand would become. Along the way, we have augmented our knowledge substantially, particularly in the last three years as part of GE Energy. GE Energy has not only helped expand the depth and scope of our capabilities, it has also provided new flexibility regarding the types of proven signal processing techniques and diagnostic methodologies employed. The result is an enhanced ability to solve customer problems, quickly and effectively.

Today, our reputation for providing unbiased expertise for machinery diagnostics is very well established. I'm proud to say that we have some of the most talented, dedicated, and experienced machinery and rotor dynamics professionals anywhere. As of this writing, our capabilities are stronger than they have ever been during our 30-year history in the machinery diagnostics business, and I should know – I've been there for every one of them. With over 75 machinery diagnostics engineers globally, *machinery diagnostics remains a core competence and that competence will only continue to grow.*

While our expertise has grown over the years, one thing has not changed: our commitment to deliver accurate and objective diagnostics, *regardless of the customer or machinery manufacturer.* Indeed, the GE Energy mandate for our machinery diagnostics team is clear: to continue our independent posture on every job we conduct and in every report we write. For 30 years we have "called it like we see it" and we aren't about to change now.

I invite you to find out why our reputation for technical excellence and objectivity is so well-deserved. Whether you are a machinery OEM, end-user, engineering and construction contractor, or researcher, you will find that our capabilities represent the very best value in the industry because we are the most experienced in the industry with nearly ten thousand successfully completed field jobs and satisfied customers to our credit. Our knowledge, and our global presence, simply allow us to get the job done faster while preserving the depth and quality for which our customers have come to trust us. 

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