



City of Roseville
Environmental Utilities
Maintenance Division

September 28, 2006

Water / Wastewater Asset Manager
Metropolitan Water District of Southern California

Dear Water / Wastewater Asset Manager,

This letter serves as a recommendation for the consulting services provided by General Electric Reliability Services.

The City of Roseville, Environmental Utilities Department recently engaged GE in a professional services contract for the study of our asset management practices in our water and wastewater treatment facilities. The scope of work included on-site evaluation of current maintenance and operations practices and the collection of asset nameplate data, asset criticality ranking, PM / PdM task optimization, organizational restructuring recommendations, CMMS evaluation, policy and procedure development, staff training, performance benchmarking and more.

During the on-site evaluation, GE immediately established excellent trust with the maintenance and operations staff through their Change Acceleration Process and communications plan. This trust continues to serve Environmental Utilities as we apply the GE recommendations to our asset management practices.

The GE methodology is sound, the quality of deliverables is excellent, and the results are measurable. The Environmental Utilities Department is currently working with GE on a contract extension to continue the rollout of this reliability initiative to the balance of our treatment, collections and distribution assets.

I am happy to answer any questions regarding our reliability initiative and the role played by GE. Please call, write or email me with questions anytime.

Best regards,

Steven D Gillette
Maintenance Supervisor
City of Roseville

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