

Enhanced “Hands-on” Experience with Optimization and Control Technology

GE Energy’s Customer Application Center in Singapore—the first CAC in Asia—provides customers with an up-close and in-depth look at products and solutions that improve plant reliability and productivity.

At our 15,000 square-foot facility, GE product and service experts can demonstrate tailored solutions to specific customer needs—drawing upon an array of plant asset management, plant distributed control, and reliability offerings. Through hands-on experience, customers can acquire an acute understanding of new technology trends within the plant optimization and control arena.

Meeting Customer Expectations

The Singapore CAC is designed to meet customer needs—offering expert support before and after customer decision making. With dedicated product demonstration and training centers, the Singapore CAC provides customers with educational programs, workshops, custom product-training and hands-on operation of advanced asset-management equipment and plant control system software.

Features

GE’s CAC specialists provide expert support that enables you to select the optimum solution for your plant. Features include:

- **Plant operations simulation environment.** Customers can familiarize themselves with available technologies for improving productivity and reliability.
- **Factory acceptance testing (FAT).** Resident GE technical experts resolve and adjust system design parameters as part of each testing program.
- **Remote machinery diagnostics center.** GE Remote Services specialists conduct real-time diagnostics and troubleshooting for remotely linked customer sites.
- **Engineering and stage testing facility.** Provides validation of customer-selected machinery protection and control solutions.

Benefits

- Hands-on experience with advanced technology
- Customer-specific solutions
- Enhanced product and service selection
- Expert specialists for engineering and testing
- Access to global GE best practices and resources



Industries Served

GE Energy's Singapore CAC experts can help customers determine the optimum equipment and services for a wide range of industry segments—including power generation, oil and gas, pulp and paper, water/wastewater, cement, metals and mining.



For more information about GE Energy's Singapore CAC, contact:

GE Pacific Pte. Ltd
Customer Application Center
No. 31, Kaki Bukit Road 3
#04-09/11, Techlink
Singapore 417818

T (65) 6848 3988
F (65) 6848 3989

sebastian.seow@ge.com
www.ge-energy.com/oc

