

fact sheet

Design and Specification Support

Time and again, solution implementations start off with what is thought to be clear business objectives and user requirements, but then result in an implementation that fails to meet expectations. Further changes or additional projects are then required to address the gaps.

- Are you looking for a way to minimize the likelihood of this occurring?
- Are you searching for help in ensuring that proposed solutions are best aligned with product capabilities and direction?

GE Energy has a service solution to meet your needs . . .

Design and Specification Support

This service offering is ideally suited to the following:

- IT organizations aiming to bring about change, where a Smallworld* solution may or may not currently be a part of the systems architecture
- Systems Integrators with a clear idea of customer requirements but who are unclear as to product fit or capability
- Incumbent Smallworld users looking to deploy new capabilities but are unsure of the latest Smallworld capabilities or offerings or unclear on best practice use of the tools they have
- Customers who have already created requirements and/or specification documentation and require verification/review of document artifacts

Our team of experienced customer service personnel assist in the creation of requirements and/or specification documents; derive traceability and perform gap analysis for requirements, technical specifications, and product capabilities; and perform an audit once such documentation has been created.

In addition, our extensive experience with the Smallworld product suite and the geospatial and network inventory solutions space as a whole enables us to extend this service to review and make recommendations on the best use of the Smallworld software suite of products and adherence to best practice approaches. We also can provide insight as to how proposed customizations or enhancements may be supported by potential product roadmaps or alternative product capabilities.

GE Energy is in a unique position to be able to offer product licensing arrangements through a requirements or solution—specification engagement. This would enable you to prototype products you may not yet own so that you can experience the capabilities of the available software. Services can also be offered to establish the environment and perform any configuration or prototyping, familiarization, or ad-hoc training to enhance understanding.

For more information about GE Energy's Service solutions, visit www.ge.com/energy. You can also contact your GE representative at energy.tdsolutions@ge.com.



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