

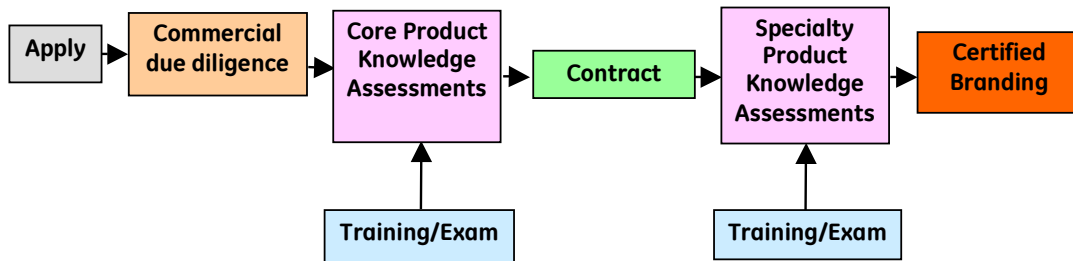


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T&D Channel Program



Questions and Answers on the Knowledge Assessments

1. What are Knowledge Assessments?

Knowledge Assessments are a part of the T&D Channel Program. For a channel company to be part of the program, its staff must have received and understood appropriate training. Knowledge Assessments test individuals and contribute to the certification of the channel company. The core product Knowledge Assessments for Smallworld cover the Core Spatial Technology whilst the Specialty Knowledge Assessments cover GE's products in areas such as Internet, Gas, Electricity and Communications. For ENMAC, this covers the 3 areas of Configuration, with specialties in areas such as ENMAC TCS.

2. As a VAR or SP company do I need to take Assessments?

Having two staff who have passed the Core Knowledge Assessment is a mandatory requirement to have a contract. Passing advanced Specialty Knowledge Assessments in industry product areas is currently optional, although it does highlight the specialty technical capabilities of the company.

3. Having several years experience as a Smallworld™ application developer, do I really need to undertake all these courses and Assessments?

Individuals with a history of working with Smallworld had the opportunity to take an Initial Knowledge Assessment covering the core product courses when the certification process was first introduced. Starting 31 March 2009, however, all applicants will need to follow the paths outlined in table 1.

For ENMAC, this is a face-to-face exam to be taken at the end of the course. Passing the exams in the 3 configuration courses equates to passing the ENMAC Configuration Knowledge Assessment.

4. Who should undertake an Assessment?

Knowledge Assessments are primarily geared towards the channel company certification process. Channel company employees and internal GE staff will be invited to take Knowledge Assessments following regular training courses. For end customers attending courses, the Assessments are optional. In all cases, individuals will receive a certificate once they've passed the appropriate Assessments.



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5. How are the individual's Knowledge Assessments related to a channel company certification?

One of the criteria for an SP or VAR to have a contract with GE is that at least two of its staff have passed relevant Knowledge Assessments. For the core product, this means passing Knowledge Assessments in Magik Programming, Application Development and Administration plus at least one from Data Modelling or Configuration. This is summarised in table 1.

6. How are the Specialty Knowledge Assessments related to a channel company becoming certified?

A VAR or SP company will be granted approval to use additional product-specific certified branding once they have at least two staff who have passed both the Knowledge Assessments in the core (where appropriate) and the relevant Specialty Assessment areas. For specialty areas, the Knowledge Assessments required are both user and administration courses (if available) for the products that GE offer in that domain.

7. What is the format of the Assessments?

The Smallworld Assessments consist of 30 multiple choice questions to be completed within 30 minutes. All the Knowledge Assessments are available on-line from a dedicated SupportCentral site accessed via a GE Single Sign-on ID available upon request from the training department. For ENMAC, the Assessment is typically 30 questions that are not multiple choices. The questions are in the English language.

8. Is the Assessment an "open book" exam?

Yes, students will be permitted to use any training materials during the Assessment but are not allowed to confer.

9. When will I get the results?

Results are displayed immediately after the user submits the answers. The number of correct answers will be provided as well as the percentage score together with the required pass mark. Users may press 'Repeat Quiz' to check their status and see when they may next take the Assessment if they failed. NEW: users may now track their score history by clicking on 'view quiz history'. For a pass, a certificate will be issued saying that an individual has passed the Knowledge Assessments in a particular product. For those attending GE Training Courses the training certificate will state that the individual attended a particular course, as is the current practice.

10. What happens if I fail?

Those individuals who fail the Assessment may retake the exam after 30 days. Those that fail a second attempt will be required to attend further training and to retake an Assessment. The Assessments are configured to prevent a student retaking an Assessment before 30 days have elapsed and once passed cannot be retaken.



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11. Is there a charge for taking the Assessments?

Those students wishing to take Assessments having attended a GE approved training course can request free access to the Assessments site. Access will be valid for a period of 90 days following the course and there will be no charge for retakes within this period.

In all other cases, there is a charge of 100 Euro per Assessment per student. Assessments should be taken within 90 days of being granted access and the same charge applies to retakes of an Assessment if required.

When raising a purchase order channel companies should state the names of those students requiring to take Assessments and the total number of Assessments to be taken which can be calculated from table 1. Upon receipt of the purchase order, access to the site will be granted and then removed once the number of Assessments paid for had been reached.

12. The Fast Track course consists of a number of courses in series. Will there be separate Assessments for each piece?

Yes, the fast track consists of three courses. There are Assessments at the end of two of the constituent courses.

13. Will I need to renew the Assessment each year?

The Assessments relate to major (before the dot) releases of a particular product and are valid ad infinitum for that release. It will be necessary to retake the Assessment for new products or major releases of products. A review of the certification may also be required for any channel contract renewal.

14. Are there any additional requirements for those Channel Companies wishing to become certified to offer GE training courses?

Yes, you will need to attend the courses, pass the Assessments and undertake a practice session with a GE trainer.

15. What if one of my staff members who have passed the Assessment leaves the company?

The company will have to instruct another staff member to take the Assessment, and make sure that at all times at least two staff members have passed the relevant Assessments, as shown in table 1.

16. Do I have to do the Core Smallworld Assessments before a Specialty one?

Yes, but they can be taken in any order. It is also acceptable for an individual to undertake certification in a specialty product and not do the core, provided that another member of staff within the channel company has that certification. Not all Assessments require the core product as a pre-requisite as illustrated in the table 1.

17. What Assessments do I need to take?

The following table (Table 1) summarises the Assessments and how they relate to the product offering.



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For certification in ...	You will need to take Assessments ...
Core Smallworld	<ul style="list-style-type: none"> • Application Development + • Magik Programming + • Administration Followed by either, <ul style="list-style-type: none"> • Data Modelling, Or, <ul style="list-style-type: none"> • Configuration
Physical Network Inventory	<ul style="list-style-type: none"> • Core Smallworld + • Physical NI User
Logical Network Inventory	<ul style="list-style-type: none"> • Core Smallworld + • Logical NI User + • Logical NI Configuration
Electric Office	<ul style="list-style-type: none"> • Core Smallworld + • Electric Office User + • Electric Office Admin
Gas Distribution Office	<ul style="list-style-type: none"> • Core Smallworld + • Gas Distribution Office User + • Gas Distribution Office Admin
Gas Transmission Office	<ul style="list-style-type: none"> • Core Smallworld + • Gas Transmission Office User + • Gas Transmission Office Admin
Smallworld Internet Application Server	<ul style="list-style-type: none"> • Core Smallworld + • SIAS Administration + • SIAS Developer
Design Manager	<ul style="list-style-type: none"> • Core Smallworld + • Design Manager User & Admin
Field Force Automation	<ul style="list-style-type: none"> • Field Force Automation User and Config
Field Force Automation Programmer	<ul style="list-style-type: none"> • Field Force Automation User and Config • Field Force Automation Programming
GeoSpatial Server	<ul style="list-style-type: none"> • GeoSpatial Server Administration • GeoSpatial Server Development

Table 1: Knowledge Assessments that need to be taken to gain certification in various products

Click [here](#) to register for a Smallworld Assessment

Click [here](#) to view the schedule and register for Smallworld Training

www.ge-energy.com/channels

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